

## PERSONAL INFORMATION

## Mircha Poldrugovac

✉ [m.poldrugovac@amsterdamumc.nl](mailto:m.poldrugovac@amsterdamumc.nl)



Sex | Date of birth | Nationality Slovenian

## JOB APPLIED FOR

## Guest lecturer at MeS Lab Course for healthcare executives

## Personal statement

A public health specialist with research, work experience and a passion for healthcare quality

## WORK EXPERIENCE

Current – since October 2020

## PhD fellow

Amsterdam UMC, University of Amsterdam, Meibergdreef 9, 1105 AZ Amsterdam, The Netherlands

- Marie Skłodowska-Curie PhD fellowship within the HealthPros network, which focuses on performance intelligence
- My research focuses on the effective use of performance indicators in long-term care

Business or sector Academic Research

From February 2016 to  
September 2018

## Public Health Specialist, deputy head of the Centre for Health Care

National Institute of Public Health of the Republic of Slovenia, Trubarjeva 2, 1000 Ljubljana, Slovenia

- Coordination of national activities for establishing a Health System Performance Assessment system in Slovenia
- Coordination of activities at the National Institute of Public Health related to preparation of data, visualizations and interpretation of performance indicators
- Representative of Slovenia at the Working Party on Health Care Quality and Outcomes at the OECD
- Coordination of the preparation of the national health services code book
- Coordination of the preparation of an open Europe-wide on-line survey on health systems and health services research within the EU funded project To Reach
- Coordination of the preparation of policy-mapping and policy-recommendations on patient centred models of cancer care within the EU funded project Intent

Business or sector Public health

From November 2011 to January  
2016

## Medical resident in public health

National Institute of Public Health of the Republic of Slovenia, Trubarjeva 2, 1000 Ljubljana, Slovenia

- Coordination of activities at the National Institute of Public Health related to preparation of data, visualizations and interpretation of performance indicators
- Coordination of the preparation of EVIPNet Europe Situation analysis report
- Preparation of cost estimates of health care programmes
- Coordination of the preparation of the national health services code book
- Other duties related to the specialization process in public health

Business or sector Public health

From October 2008 to October  
2011

## Adviser, deputy head of the Division for Quality and Safety in Health Care

Ministry of Health, Republic of Slovenia, Štefanova 5, 1000 Ljubljana, Slovenia

- Coordination of national activities regarding quality indicators
- Participation in the preparation of the National Strategy for Quality and Safety in Healthcare (2010-2015)
- Coordination of some aspects of the development of the national adverse event reporting and learning system
- Participation in the drafting of regulation, particularly in the area of quality and safety in health care
- Support to external subcontractor responsible for preparing the Ministry of Health for ISO certification

**Business or sector** Governance in health care, Public health

From October 2007 to March 2008

### Medical Doctor

Izola General Hospital, Polje 35a, 6320 Izola, Slovenia

- Doctor on secondment, implying rotation of emergency outpatient clinics of various departments and intensive care unit

**Business or sector** Medicine/Health care

## EDUCATION AND TRAINING

1996 - 1998

### International Baccalaureate Diploma programme

United World College of the Adriatic, via Trieste 29, 34011 Duino Aurisina (TS), Italy

- High school diploma based on English written exam and English speaking high school programme

1998 - 2007

### Medical Doctor

Faculty of Medicine, University of Ljubljana, Vrazov trg 2, 1104 Ljubljana, Slovenia

- University studies for the degree of Doctor of Medicine

2012 - 2016

### Specialty training in public health

Medical Chamber of Slovenia, Dunajska cesta 162, 1000 Ljubljana, Slovenia

- Training in basics of biostatistics
- Analytical competences in public health aspects of communicable and non-communicable disease
- Competences in the area of evidence-informed public health
- Health policy analysis
- Skills in health promotion and public health aspects of early detection of disease

October 2017

### ISO 9001:2015 Lead Auditor

SIQ – Slovenian Institute of Quality and Metrology, Tržaška cesta 2, 1000 Ljubljana, Slovenia

- Understanding ISO 9001:2015 standard requirements
- Competences in external auditing of organizations according to ISO 9001:2015

## PERSONAL SKILLS

Mother tongue(s)

Italian, Slovene

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	C1	C1	C1

Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user

Common European Framework of Reference for Languages

- Communication skills**
- Ability to collaborate with stakeholders with different backgrounds on health care policy issues, gained through the working experience at both the Ministry of Health and at the National Institute of Public Health
  - Ability to adapt to different cultural environments gained through a three-month experience at WHO Regional Office for Europe in Copenhagen (February 2016 to May 2016) and student exchange experiences in the United States, UK and Romania, in addition to participation to several international meetings and short courses through my working career.

- Organisational/ managerial skills**
- Experienced in leading and coordinating several working groups in the area of health care, particularly related to quality indicators
  - Leadership skills acquired as deputy head of the Centre for Health Care at the National Institute of Public Health, as deputy head of the Division for Quality and Safety in Health Care at the Ministry of Health and as president of the Slovene Medical Students' International Committee (SlOMSiC)

- Computer skills**
- Good command of Microsoft Office™ tools, which I use on a daily basis
  - Experience in the use of SPSS™ data processing software, which I used for several projects and is the software of choice for health database at the National Institute of Public Health, and basic knowledge of SAS™ and STATA™

## ADDITIONAL INFORMATION

Publications  
Presentations  
Conferences  
Seminars  
References

- Experience in lecturing, gained among other occasions as a teaching assistant at the Department of Public Health of the Medical Faculty of the University of Ljubljana and at the Faculty of Health Care Angele Boškin
- Active participant to several conferences and forum. For example in 2017 I had a pitch presentation at the 10<sup>th</sup> European Public Health Conference in Stockholm, Sweden; I participated as an invited speaker at the second Slovenian forum "Accountability in Health Care 2017" in Rimske Toplice, Slovenia, at the 12<sup>th</sup> forum "Health Systems and Health Policy" in Motovun, Croatia and at the 26<sup>th</sup> forum Medicine, Law and Society titled "Safety of Patients and Healthcare Workers" in Maribor, Slovenia.
- Publications:
  - Ivankovic D, **Poldrugovac M**, Garel P, Klazinga NS, Kringos DS. Why, what and how do European healthcare managers use performance data? Results of a survey and workshop among members of the European Hospital and Healthcare Federation. PLoS one. 2020 Apr 8;15(4):e0231345
  - **Poldrugovac M**, Albreht T. Monitoring of Quality in Health Care Using Indicators: Challenges and Possible Solutions. *Medicine, Law & Society*, 2017; 10 (1):53 – 69
  - EVIPNet Europe. Situation analysis on evidence-informed health policy-making. Slovenia. Copenhagen: WHO Regional Office for Europe, 2017 (**first author**)
  - Albreht t, Pribaković Brinovec R, Jošar D, **Poldrugovac M**, Kostnapfel T, Zaletel M, Panteli D in Maresso A. Slovenia: Health system review. *Health Systems in Transition*, 2016; 18(3):1-207
  - **Poldrugovac M**, Albreht T, Kuchenmüller T, Ivanuša M, Buzeti T in Petrič VK. Evidence-informed policy-making in Slovenia. *Eurohealth*, 2016; 22(2):52-54
  - **Poldrugovac M**, Kuchenmüller T, Truden Dobrin P, Ivanuša M. Case study The evidence-informed policy-making context in Slovenia: groundwork for a knowledge translation platform. *Public Health Panorama*, 2016;2(3):313-318
  - **Poldrugovac M**. Obnovitev sistema spremljanja kakovosti izvajalcev zdravstvenih storitev s kazalniki. Pregled stanja in predlogi za ukrepanje [*Revising the system for quality monitoring of healthcare providers with indicators. Overview of the current situation and recommendations*]. Ljubljana: National Institute of Public Health, 2016. In Slovenian. Specialty thesis, mentor prof. Tit Albreht.
  - **Poldrugovac M**. Prostorske variacije v bolnišnični zdravstveni oskrbi v sloveniji [*Spatial variations in hospital care in Slovenia*]. Ljubljana: Department of Public Health, Faculty of Medicine, University of Ljubljana, 2015. Public health thesis, mentors prof. Tit Albreht, prof. Andreja Kuček
  - Simčič B, **Poldrugovac M** (eds). Kazalniki kakovosti v zdravstvu – Letno poročilo 2012 in 2013 [*Healthcare Quality Indicators – Annual report 2012 and 2013*]. Ljubljana: Ministry of Health, 2015. In Slovenian
  - Simčič B, **Poldrugovac M**. Vodenje kakovosti v slovenskih bolnišnicah. Ugotovitve na podlagi letnih poročil bolnišnic za leto 2011 na področju kakovosti in varnosti [*Quality management in Slovene hospitals: conclusions drawn from hospital annual reports for 2011*]. Ljubljana: Ministry of

- Health, 2013. *In Slovenian*
- **Poldrugovac M**, Simčič B, Leskošek B, Pajntar M (eds). Kazalniki kakovosti v zdravstvu – Letno poročilo 2011 [*Healthcare Quality Indicators – Annual report 2011*]. Ljubljana: Ministry of Health, 2013. *In Slovenian*
  - **Poldrugovac M**. Recent trends of drug-related public expenditures and drug services. In Drev A, Štokelj R, Krek M, eds. Report on the drug situation 2012 of the Republic of Slovenia. Ljubljana: Inštitut za varovanje zdravja RS, 2012, pages 172-181.
  - Simčič B, **Poldrugovac M** and Marušič D. Kazalniki kakovosti in akreditacija kot orodja za vodenje kakovosti v zdravstvu v Sloveniji [*Quality indicators and accreditation as a tool for quality management in health care*]. Bilten: ekonomika, organizacija, informatika v zdravstvu 2011; 27(1): 29-49. *In Slovenian*
  - Kiauta M, **Poldrugovac M**, Rems M, Robida A, Simčič B. Nacionalna strategija kakovosti in varnosti v zdravstvu (2010-2015) [*National strategy on Quality and safety in health care 2010-2015*]. Ljubljana: Ministry of Health, 2010. *In Slovenian*.
  - **Poldrugovac M**, Simčič B (eds). Priročnik o kazalnikih kakovosti [*Quality indicators manual*], Ljubljana: Ministry of Health, 2010. *In Slovenian*

Amsterdam, 11 February 2021