

**Seasonal School:  
“IAC - InnovAction in health care: strategies, performance and data management”  
A.Y. 2020/21**

**ART. 1  
Seasonal School**

The Sant'Anna School of Advanced Studies of Pisa, Italy is offering the Seasonal School in “IAC – InnovAction in health care: strategies, performance and data management”. The Course will take place on-line through one of the platforms to be provided by the Scuola Superiore Sant'Anna, from 16<sup>th</sup> November to 20<sup>th</sup> November 2020 for a total of 40 hours.

The course is limited to a maximum of 25 positions. Each partner university benefits from one reserved seat.

The language of instruction is English.

**ART. 2  
ECTS - European Credit Transfer and Accumulation System**

The acknowledgement of 4 European Credit Transfer and Accumulation System is foreseen for students who attend the entire training course. Acquiring ECTS is subject to complying with the attendance obligations and passing the foreseen learning assessment tests.

**ART. 3  
Educational Objectives**

The IAC Seasonal School will cover specific research topics underpinning the public health care system, with an emphasis on the analysis of real world evidence and data for a better use of assets and resources to achieve better outcomes and improved efficiency of care, as well as regarding the recent managerial implications of the recent coronavirus disease 2019 (COVID-19) pandemic. Students will explore tools and frameworks related to data management, business and process reengineering, innovation strategies, decision- making processes and performance assessment in the field of health care services adopting both a theoretical and empirical approach. Moreover, innovative solutions to boost patients and community participation, engagement and co-production in the care process will be discussed and analysed in different care settings. Students will be able to discuss challenging research issues, such as: how to measure and assess the performance of the care given; what are the possible data driven solutions to cope with variation; how to develop innovative interventions based on patients-centred care; what are the main levers to improve the quality and appropriateness of care and how to address the challenges facing the pandemic crisis from the organizational perspective. Finally, a different research methodological approach will be discussed.

**ART. 4  
Places available and entry requirements**

The course is intended for Italian or foreign university students who meet the following minimum requirements:

- to be enrolled in a University course degree or PhD programme;
- have passed all the required examinations with an high average ; at least 27/30 for the Italian system and around B for international applicants;
- have a proficient self-certified knowledge of English language, at least B2 level

The above requirements are to be met at the closing date to submit applications.

## **ART. 5 Course Structure**

The IAC Seasonal School is a full online web- based programme. Each day is composed of 8 hours of lessons (time 9 AM – 6 PM with an one-hour lunch break).

A mix of lecture-based and laboratory classes will be developed by professors and researchers. Participants will be actively engaged through a balanced mix of interactive theoretical lectures and simulations, debates and discussions on real case studies. Moreover, facilitators will be available in order to foster the interactions and improve the discussion during the lab classes.

An assessment test is foreseen at the end of the Course.

## **ART.6 Application procedure**

The enrolment application is to be received by 30<sup>th</sup> October 2020 and is to be submitted exclusively on-line by registering on the website [www.santannapisa.it](http://www.santannapisa.it)

The following documentation is to be attached to the enrolment application, under penalty of exclusion:

- curriculum vitae;
- a currently valid identity document;
- a self certification attesting the proficient knowledge of Italian Language (at least B2 Level)
- transcript of records;
- ISEE certificate to obtain a course fee reduction (for Italian student only);
- any other document deemed useful.

A specific selection is not envisaged. If the number of applications received exceeds the number of places available, then the chronological order in which the enrolment applications were submitted will be adopted.

Late applications, or applications missing any mandatory information will not be taken into consideration.

Forged deeds and false statements shall be punished in accordance with the Criminal Code and any other applicable law and will result in exclusion from the course.

## **ART. 7 Tuition fee**

The course fee is € 600,00 for course delivered online, including attendance costs, tutorship and reference material.

Course fee of Students from University partners will be reduced of 10%.

There are reductions in the tuition fee for candidates who will present a valid certificate ISEE and are quantified as follows:

ISEE	Tuition fee - online Seasonal School
Up to € 23.000,00	€ 100
Over € 23.000,00 and up to € 36.000,00	€ 300
Over € 36.000,00 and up to € 54.000,00	€ 400
Over € 54.000,00 and up to € 72.000,00	€ 500
Over € 72.000,00	€ 600

A 450 € scholarship provided by [Fondazione Talento all'Opera Onlus](#) will be assigned to the three best performing participants of each course.

In accordance with art. 9 paragraph 2 of Decree No 68/2012, students with disabilities greater than or equal

to 66%, recognized pursuant to art. 3, paragraph 1, of Law 104/1992, are exempted from the payment of the tuition fee.

A reduction of 1.5% for each percentage point of disability is applied to those students with disabilities less than 66%. The student with disabilities who intends to make use of the exemption or reduction of the tuition fee shall attach a suitable certification in the on-line application.

A refund of the fee paid at the time of enrolment is not foreseen if attendance of the Course is waived. If the course is not initiated because the minimum number of participants fails to be reached, then the fee paid will be refunded.

## **ART. 8**

### **Acceptance – Payment methods**

Admitted applicants who wish to attend the Seasonal School shall give confirmation of their acceptance by the deadline indicated in the admission note and they shall send the receipt of payment of the full course fee.

Payment can be made through bank transfer to the following account: Scuola Superiore Sant'Anna, UNICREDIT BANCA S.p.A., branch of Pisa, P.za Garibaldi 1, IBAN code IT 32 0 02008 14006 000401272765; BIC/SWIFT: UNCRITM1G12, description of payment: "Participant Name and Surname/Seasonal School IAC 2020"

Admitted participants who withdraw from the Summer School after payment of the tuition fee might be reimbursed if their withdrawal is based on serious and documented reasons and if the course's budget so allows. Participants who have diligently applied to the competent Embassy without undue delay but have been refused their visa will normally receive reimbursement of the tuition fee that they have paid.

## **Art. 9**

### **Certificate of attendance**

At the end of the Course the Sant'Anna School of Advanced Studies will issue a certificate of attendance with value to the extent permitted by law, to the students who attended at least 80% of the entire training programme, and passed the final assessment tests and are up-to-date with the payment of the enrolment fee.

## **ART. 10**

### **Person responsible for the competitive procedure, personal data processing and prevention of corruption measures**

Under the art. 5 of the Act n. 241/90 and ff.mm., the person in charge of the procedure is Mrs. Elena Cambi, Head of the U.O. Higher Education - Sant'Anna School of Advanced Studies - Via Maffi 27, 56127 Pisa - tel. 050/882645 - fax 050/882633 - e-mail: [altaformazione@santannapisa.it](mailto:altaformazione@santannapisa.it).

Sant'Anna School of Advanced Studies, represented by the Rector, as Data Controller, under the article 13 of the EU General Data Protection Regulation n. 679/2016 and under the Italian Legislative Decree 30 June 2003 ("Privacy Code regarding the protection of personal data") with regard to the processing of personal data, and on his behalf, Roberta Chiordi, [roberta.chiordi@santannapisa.it](mailto:roberta.chiordi@santannapisa.it), Head of the UO Alta Formazione will process your data. Please read the privacy statement available to the address: [www.santannapisa.it](http://www.santannapisa.it).

The Sant'Anna School of Advanced Studies operates in compliance with the legislation on the prevention of corruption (L.190 / 2012).