



29<sup>th</sup> November 2021

Sant'Anna School of Advanced Studies, Pisa

Online conference

[Access link \(YouTube\)](#)



# International symposium on patient-reported measures

*State of the art in Latvia and other international perspectives*

**9.00 – 9.30**

**Institutional greetings and introduction to the day**

**Sabina Nuti**, Rector - Sant'Anna School of Advanced Studies of Pisa, Italy

**Federico Paoli**, Policy Coordinator – DG Reform - European Commission

**Indra Drelka**, State Secretary - Ministry of Health, Latvia

## **PREMS IN THE INTERNATIONAL SCENARIO**

**9.30 – 9.50**

**Niek Klazinga**, Head of the OECD Health Care Quality Indicator Programme – Organisation for Economic Cooperation and Development

**9.50 – 10.10**

**Chris Graham**, Chief Executive Officer – Picker Institute Europe, United Kingdom

**10.10 – 10.30**

**Johanna Viitanen**, Professor of Practice - Aalto University, Finland

**10.30 – 10.50**

**Hamish Laing**, Professor and Director of VBHC Academy, Swansea University, United Kingdom

**10.50 – 10.55**

**Break**

## **THE PREMS OBSERVATORY IN ITALY**

**10.55 – 11.20**

**Development and implementation of PREMs Observatory in Italy**

**Sabina De Rosi**, Assistant Professor – Sant'Anna School of Advanced Studies of Pisa, Italy

**Marta Volpato**, Member of the Regional Coordination of PREMs Observatory - Veneto Region, Italy

## **KNOWLEDGE AND TECHNOLOGY TRANSFER**

**11.20 – 11.35**

**A technology transfer process from Italy to Latvia**

**Ilaria Corazza**, Postdoc research fellow – Sant'Anna School of Advanced Studies of Pisa, Italy

**11.35 – 11.40**

**Break**

## **HEALTHCARE PERFORMANCE EVALUATION IN LATVIA**

**11.40 – 11.50**

**Developing Health System Performance Assessment in Latvia**

**Kristīne Kļaviņa**, Head of Human Resources Unit – Ministry of Health, Latvia

**11.50 – 12.10**

**Implementation of the PREMs Observatory in Latvia**

**Santa Pildava**, Head of Patient Safety and Healthcare Quality Improvement Unit – Centre for Disease Prevention and Control, Latvia

**12.10 – 13.00**

**Panel discussion on the use of PREMs data**

Moderated by **Milena Vainieri**, Associate Professor - Sant'Anna School of Advanced Studies of Pisa, Italy

**Santa Pildava**, Head of Patient Safety and Healthcare Quality Improvement Unit – Centre for Disease Prevention and Control, Latvia

**Valts Ābols**, General Director – Children's Clinical University Hospital, Latvia

**Laura Badūne**, Patient Experience Manager – Rīgas Austrumu Clinical University Hospital, Latvia

**Eva Murko**, Public Health Specialist - National Institute for Public Health, Slovenia

**13.00**

**Conclusions**

**Sabina Nuti**, Rector - Sant'Anna School of Advanced Studies of Pisa, Italy