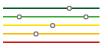


29th November 2021

Sant'Anna School of Advanced Studies, Pisa Online conference Access link (YouTube)



# International symposium on patient-reported measures

# State of the art in Latvia and other international perspectives

# 9.00 - 9.30

Institutional greetings and introduction to the day Sabina Nuti, Rector - Sant'Anna School of Advanced Studies of Pisa, Italy

*Federico Paoli,* Policy Coordinator – DG Reform - European Commission

Indra Dreika, State Secretary - Ministry of Health, Latvia

# PREMS IN THE INTERNATIONAL SCENARIO

# 9.30 - 9.50

*Niek Klazinga,* Head of the OECD Health Care Quality Indicator Programme – Organisation for Economic Cooperation and Development

# 9.50 - 10.10

*Chris Graham,* Chief Executive Officer – Picker Institute Europe, United Kingdom

# 10.10 - 10.30

Johanna Viitanen, Professor of Practice - Aalto University, Finland

#### **10.30 – 10.50** *Hamish Laing,* Professor and Director of VBHC Academy, Swansea University, United Kingdom

10.50 – 10.55 Break

# THE PREMS OBSERVATORY IN ITALY

# 10.55 – 11.20 Development and implementation of PREMs Observatory in Italy Sabina De Rosis, Assistant Professor – Sant'Anna School of Advanced Studies of Pisa, Italy

# **KNOWLEDGE AND TECHNOLOGY TRANSFER**

# 11.20 - 11.35

A technology transfer process from Italy to Latvia

*llaria Corazza,* Postdoc research fellow – Sant'Anna School of Advanced Studies of Pisa, Italy

# 11.35 - 11.40

**Break** 

# HEALTHCARE PERFORMANCE EVALUATION IN LATVIA

# 11.40 - 11.50

Developing Health System Performance Assessment in Latvia

*Kristīne Kļaviņa,* Head of Human Resources Unit – Ministry of Health, Latvia

# 11.50 - 12.10

**Implementation of the PREMS Observatory in Latvia Santa Pildava,** Head of Patient Safety and Healthcare Quality Improvement Unit – Centre for Disease Prevention and Control, Latvia

# 12.10 - 13.00

Panel discussion on the use of PREMs data

Moderated by *Milena Vainieri*, Associate Professor - Sant'Anna School of Advanced Studies of Pisa, Italy *Santa Pildava*, Head of Patient Safety and Healthcare Quality Improvement Unit – Centre for Disease Prevention and Control, Latvia *Valts Ābols*, General Director – Children's Clinical University Hospital, Latvia *Laura Badūne*, Patient Experience Manager – Rīgas Austrumu Clinical University Hospital, Latvia *Eva Murko*, Public Health Specialist - National Institute for Public Health, Slovenia

*Marta Volpato*, Member of the Regional Coordination of PREMs Observatory - Veneto Region, Italy

# 13.00

Conclusions

Sabina Nuti, Rector - Sant'Anna School of Advanced Studies of Pisa, Italy

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Centre for Disease Prevention and Control Republic of Latvia